

Release B CDR RID Report

Date Last Modified 5/17/96

Originator Mike Benson/Art Gaylord/Mike

Phone No (605) 594-6938/(413)

Organization EDC DAAC/UMASS/Code 505

E Mail Address benson@edcserver1.cr.usgs.gov/art@oit.umass.edu/mike.m

Document

RID ID CDR 32

Review Release B CDR

Originator Ref

Priority 2

Section

Page

Figure Table

Category Name MSS Design

Actionee ECS

Sub Category

Subject User Notification of Order Status

Description of Problem or Suggestion:

The current design to support user notification of order status is insufficient. It requires that users have a client to receive order status, and for users with clients, it requires that they poll the system for critical status changes (e.g., product ready, order failed).

Originator's Recommendation

Extend the current design to support the following two capabilities:

- i) allow a User Services person to email a user's order status to them so that users placing orders via phone/email need not have a client (equivalent to accepting OWI 68)
- ii) automatically send users email notification when either their order has failed or when a product is ready for retrieval.

GSFC Response by:

GSFC Response Date

HAIS Response by: A. Gary

HAIS Schedule

HAIS R. E. A. Gary

HAIS Response Date 5/13/96

Concur with originator's recommendation:

- i) ECS will modify the request tracking design to support an operator interface to send order status query results to the user via email.
- ii) ECS will send users email notification when orders are completed or failed (cannot be completed even with DAAC operations intervention).

Status Closed

Date Closed 5/17/96

Sponsor Moore

***** Attachment if any *****